

Wireless Internet Pre Purchase Form

Melbourne Showgrounds offers Wireless Internet Service (WiFi) throughout the site for all customers. All Plans include access for two devices. Default internet connection (speed) onsite is up to 10Mbps/s. Download allowance is unlimited.

Contact and Phone Service Request details

Event Name

Company

Contact Name

Address

Phone

Mobile

Email

Stand No.

Date Service is required (inclusive) From

To

	Access Time	Quantity required	Unit Cost	Total cost (GST inc)
Plan 1	1 Day		\$33.00	
Plan 2	3 Days		\$55.00	
Plan 3	1 Week		\$110.00	
Custom Plan	For longer periods or multi login accounts, please contact our office on 9281 7444.			
			Admin Fee	\$22.00
			Wireless Services Total Cost (GST inc)	\$

Personal information is only used to process this wireless internet pre purchase application form. For full details of our Privacy Policy please refer to www.melbourneshowgrounds.com/privacy-policy/

The service information and Terms and Conditions of Use detailed overleaf form part of this application form. This form will not be processed until all information is complete on both pages and payment is made. All prices quoted on this document are inclusive of GST

The maximum bandwidth of the service for all plans is 10Mbit/s.

Service Information

The WiFi offered is not a secure network, except when initially signing onto our secure website for payment.

It is the responsibility of the customer to provide their own equipment (laptops, computers or PDA) to access the internet.

Melbourne Showgrounds recommends utilising the most up to date operating systems, anti-virus and firewall applications. It is the sole responsibility of the customer to ensure their system is up to date and support is provided by their own technical staff. Melbourne Showgrounds does not provide on call IT support unless arranged prior to the event.

Melbourne Showgrounds wireless internet service is used for basic internet browsing, sending and receiving emails. If continuous downloading or a Virtual Private Network setup is required, please refer to the Melbourne Showgrounds Wired Internet Application Form or contact Melbourne Showgrounds for further information.

A full set of Terms of Use is available from Melbourne Showgrounds Wireless browser when you arrive on-site. By using Melbourne Showgrounds Wireless Internet Service you acknowledge that you are legally bound by the Terms and Conditions of Use.

Terms and Conditions of Use

1. Payment is only accepted via credit card prior to the event.
2. Any applications received less than 72 hours prior to the event will be reviewed at Melbourne Showgrounds discretion and if deliverable, will incur a late fee of \$55.00.
3. Speeds are theoretical network maximum speeds. Actual speeds may be less due to a number of factors including network configuration, equipment interference, traffic, hardware and software.
4. No refunds if the internet access service is cancelled within 72 hours prior the event or if the service is not utilised.
5. Melbourne Showgrounds will not accept responsibility for any internet downtime, instability or bad reception.
6. The lodging of this Application Form does not automatically guarantee internet services will be provided. Each application will be assessed and the Applicant advised of the outcome. Payments will not be processed until acceptance of the application.
7. An administration fee applies to all pre-purchased order forms. The fee covers the associated costs of creating a WiFi account and invoicing and is payable on a per wireless plan basis.
8. Please note the Melbourne Showgrounds will not manage, monitor or support any third-party devices connected to our networks such as network switches and routers. Should it be discovered that these devices pose a security risk or network issue to the Melbourne Showgrounds networks, action will be taken to disconnect, remove or disable such devices to ensure the integrity of the networks for both the venue and other customers.

I have read and understood the above terms and conditions and agree to abide by them.

This document will be a tax invoice for GST when fully completed and you make a payment to Melbourne Showgrounds.

Name _____

Signature _____

Date _____

Payment Details

Card Type: Mastercard VISA

Card Number: / / /

Expiry Date:

/

Name of Cardholder:

Signature of Cardholder:

Please note: There is a handling and service fee for this service: Visa and Mastercard 1.5%

Return form to:

Melbourne Showgrounds

Fax: 03 9281 7581

Email: venue@rasv.com.au