

# Wired Internet Application Form

Melbourne Showgrounds offers a range of Wired Internet services to general buildings throughout the site for all customers. These services may vary according to the requirements of the customer. Download allowance is unlimited.

Please note that all applicants must obtain permission from Melbourne Showgrounds to use, sell or hire internet services while on site.

Please provide a floor plan and stand number highlighting the location of your site and submit with this completed form a minimum of 1 month prior to the event. Late applications are not guaranteed.

## Contact and Phone Service Request details

Event Name

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Company

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Contact Name

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Address

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Phone

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Mobile

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Email

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Stand No.

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Date Service is required (inclusive) From

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To

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Internet Connection (Speed)	1 – 2 Days	3 – 7 Days	8 Days or More	Quantity required	Total cost (GST inc)
Up to 20Mbit/s Internet Access Unlimited download	\$300	\$600	\$900		
Up to 50Mbit/s Internet Access Unlimited download	\$600	\$1,000	\$1,400		
Up to 100Mbit/s Internet Access Unlimited download	\$1,000	\$1,500	\$2,000		
<b>Additional Services</b>					
Public IP Address	\$44.00 per address (Limits Apply)				\$
IT Support (Basic)	\$99.00 per hour (minimum charge of one hour)				\$
Cabling Total Cost (GST inc)					\$220.00
<b>Internet Services Total Cost (GST inc)</b>					<b>\$</b>

Personal information is only used to process this wired internet application form. For full details of our Privacy Policy please refer to <http://www.melbourneshowgrounds.com/privacy-policy/>

The service information and Terms and Conditions of Use detailed overleaf form part of this application form. This form will not be processed until all information is complete on both pages and payment is made. All prices quoted on this document are inclusive of GST

### Service Information

Melbourne Showgrounds is able to provide up to 1Gbps connections using MS internet connection. For redundant internet connection the maximum supported speed is 800Mbps. Work is only permitted to be completed by Melbourne Showgrounds approved electrical contractors. Wired internet services provided are not for resale or sharing with other exhibitors. A single cable from a corner in the pavilion is available and wired infrastructure to the rest of your event is your responsibility. Requirements around Public IP need to be discussed with the IT team and may incur additional costs. Clients must have DHCP enabled in order to obtain an IP address. Content is filtered via a Firewall and some content especially streaming content is blocked. i.e. Netflix. It is the responsibility of the customer to provide their own equipment (laptops, computers, tablets) to access the internet. Melbourne Showgrounds recommends utilising the most up to date operating systems and anti-virus applications. It is the sole responsibility of the customer to ensure their system is up to date and support is provided by their own technical staff. Melbourne Showgrounds does not provide on call IT support unless arranged prior to the event.

### Terms and Conditions of Use

1. Payment is only accepted via credit card prior to the event.
2. Any applications received less than 2 weeks prior to the event will be reviewed at Melbourne Showgrounds discretion and if deliverable, will incur a late fee.
3. Speeds are theoretical network maximum speeds. Actual speeds may be less due to a number of factors including network configuration, line quality & length, equipment interference, traffic, hardware and software.
4. No refunds if the internet access service is cancelled within 72 hours prior the event or if the service is not utilised.
5. Floor plan and stand number must be provided with this form. Any costs to move services will be on charged.
6. Basic IT support only covers the ability to connect to our internet service. This does not include the configuration or setup of any routers or switches.
7. Cabling cost only covers one internet service subject to position, additional charges may apply. If there is a requirement for more services, additional costs will apply.
8. A request for service does not automatically guarantee services will be provided. Each application will be assessed and the Applicant advised of the outcome. Payments will not be processed until acceptance of the application.
9. Please note the Melbourne Showgrounds will not manage, monitor or support any third-party devices connected to our networks such as network switches and routers. Should it be discovered that these devices pose a security risk or network issue to the Melbourne Showgrounds networks, action will be taken to disconnect, remove or disable such devices to ensure the integrity of the networks for both the venue and other customers.
10. Valid until December 2019.

I have read and understood the above Terms and Conditions of Use and agree to abide by them.  
This document will be a tax invoice for GST when fully completed and payment is made to Melbourne Showgrounds.

Name \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

### Payment Details

Card Type:  Mastercard  VISA

Card Number:     /     /     /

Expiry Date:   /

Name of Cardholder: \_\_\_\_\_

Signature of Cardholder: \_\_\_\_\_

Please note: There is a handling and service fee for this service: Visa and Mastercard 1.5%

### Return form to:

Melbourne Showgrounds

Fax: 03 9281 7581

Email: [venue@rasv.com.au](mailto:venue@rasv.com.au)